

PERSONAL DATA PROTECTION AND PRIVACY POLICY

“[Atualização] Energiser.pt”

The Galp Group ensures compliance with the obligations arising from Regulation (EU) 2016/679 of the European Parliament and of the Council (the General Data Protection Regulation, "GDPR") and all other applicable legislation on the protection of personal data and privacy.

I. Who is the controller of my personal data?

Galp Energia S.A., with registered office at Avenida da Índia, 8, 1349-065 Lisbon (hereinafter referred to as "GALP"), is the controller of your personal data for the purposes set out in this Personal Data Protection and Privacy Policy (hereinafter, the "Policy").

II. For what purposes will my personal data be processed, what is the legal basis and what are the retention periods?

The processing of your personal data is carried out for the following purposes, on the following legal bases and subject to the following retention periods:

Processing Purposes	Legal Basis	Retention Periods ⁽¹⁾
Websites and Applications Management	Pre-contractual steps or performance of a contract between users and GALP, the terms of which are governed by the Website Terms and Conditions of Use	Up to 6 months from the date of the last visit to the website or application

(1) The retention period may exceed the period indicated above in order to comply with legal obligations (for the period stipulated therein) or, in the event of administrative offence or judicial proceedings, up to 6 months after the judgment becomes final and unappealable. Personal data may also be retained to evidence compliance with contractual obligations for as long as the limitation period applicable to the corresponding rights has not expired.

Where the legal basis for the processing of personal data is the necessity to take pre-contractual steps or to perform a contract, failure to provide the requested personal data

may prevent the conclusion of the relevant contract and/or, where applicable, make it impossible for the requested products or services to be provided to you.

III. What personal data will be processed?

In the context of the purposes set out above, GALP will process the following categories of personal data relating to the data subjects identified below:

Data Subjects	Processing Purposes	Categories of Data
User	Websites and Applications Management	Web Browsing Data

IV. How will my personal data be processed?

Your personal data will be processed by GALP, within the context of the purposes set out above, in accordance with this Policy and the internal rules of the Galp Group, using appropriate technical and organisational measures to promote the security and confidentiality of your personal data, including in relation to the unauthorised or unlawful processing of your personal data and its accidental loss, destruction, or damage.

The processing of your personal data under this Policy will not involve solely automated individual decision-making.

V. Who are the recipients of my personal data?

Your personal data may be disclosed to companies engaged in the provision of services to GALP ("Processors"), which are bound to GALP by a written contract or other legally binding instrument, and which may only process your personal data for the purposes specified therein, in accordance with GALP's instructions, and are not authorised to process your personal data, directly or indirectly, for any other purpose, for their own benefit or for the benefit of third parties.

Your personal data may also be shared with entities with which GALP establishes partnerships under joint-controllership arrangements, where those entities are joint controllers of personal data.

Where there is a legitimate interest in intra-group data sharing, your personal data may be transferred for internal administrative purposes among the companies of the Galp Group.

In compliance with legal and/or contractual obligations, your personal data may also be transmitted to third parties for the pursuit of their own purposes, such third parties acting as independent data controllers, including network operators, banks and insurance companies, judicial, administrative, supervisory or regulatory authorities, and entities that lawfully carry out data compilation activities, fraud prevention and detection activities, market research, or statistical studies.

You may receive additional information regarding the specific entities to which your personal data may be disclosed. You may request such information through the contact details set out in the section of this Policy on the exercise of your rights.

When you choose to follow GALP on social media platforms, or when you access the website through those platforms, or to facilitate your browsing on the website (including for the purpose of viewing, via Google Maps, the nearest fuelling stations to your location), your personal data may be processed by the entities managing those social media platforms or the features made available therethrough, in accordance with their respective privacy policies, which we recommend you read before browsing this website.

GALP may also transfer your personal data outside the European Economic Area where such transfer is justified in the context of the performance of a contract or in compliance with a legal obligation, ensuring that such transfers comply with applicable legislation, in particular Chapter V of the GDPR. Such compliance may be ensured, for example, by guaranteeing that personal data is only transferred on the basis of an adequacy decision issued by the European Commission, or pursuant to the standard contractual clauses approved by the European Commission (the latter supplemented, where necessary, by supplementary measures to ensure an adequate level of protection), or by way of binding corporate rules or any other legally provided mechanism suitable for the transfer.

VI. What rights do I have in relation to my personal data?

As a data subject, you may, where applicable, exercise the following rights: (i) the right of access; (ii) the right to rectification; (iii) the right to erasure; (iv) the right to restriction

of processing; (v) the right to data portability; or (vi) the right to object (or the right to withdraw consent).

You also have the right to (i) lodge a complaint with the competent supervisory authority — in Portugal, the Comissão Nacional de Proteção de Dados ("CNPD") — and (ii) seek judicial redress and/or compensation if you consider that the processing carried out infringes your rights and/or the applicable legislation on the protection of personal data and privacy.

Click [here](#) or visit direitos.galp.com to exercise your rights under applicable personal data and privacy legislation. Alternatively, you may exercise your rights by email at data.privacy@galp.com.

VII. Information on Cookies

We recommend that you read the cookies policy available on this website, which forms an integral part of this Policy, for further information regarding the processing of your personal data carried out through this functionality.

VIII. Amendments to the Personal Data Protection and Privacy Policy

GALP may, at any time, amend this Policy in accordance with new legal or regulatory requirements or update it where such amendment or update is justified. We recommend that you consult this Policy on a regular basis in order to verify the most up-to-date versions. GALP will endeavour to proactively notify users of any material changes, including by posting a notice on the website and/or using the contact details you have provided to us, where applicable.

For any other questions relating to the protection and privacy of personal data, you may contact the Galp Group's Data Protection Officer at dpo@galp.com.

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